Galent

AI-Augmented Asset Servicing:

Transforming Efficiency and Decision-Making

A global asset servicing leader faced challenges in scaling operations, ensuring compliance, and enhancing customer engagement. Galent's AI-powered solutions helped the firm implement automated reporting, compliance monitoring, and advanced market analysis to drive operational efficiency, reduce risk, and deliver personalized services.

The result?

Improved decision-making, fraud detection, and compliance accuracy while streamlining operations and enhancing client satisfaction.

Read on to know how Galent helped the client solidify their position as a leader in the furniture and design industry.

Client Challenges

The client was faced with:

Complex Decisioning for Lending and Risk Management:
Manual, data-heavy processes slowed decision-making and increased the potential for human error.

Fraud Detection Gaps:
Fragmented data sources and lack of predictive insights hindered fraud prevention efforts.

Compliance Pressure:
Stringent regulatory requirements required real-time monitoring and reporting, which strained resources.

Operational Inefficiencies:
Labor-intensive workflows led to delayed service delivery and limited scalability.

Strategic Interventions

We designed and deployed:

Automated Report Generation and Compliance Monitoring:

We leveraged AI to streamline compliance processes, automate reporting, and ensure regulatory adherence.

Outcome

Achieved real-time compliance tracking and reduced manual reporting efforts by 50%.

Risk Management and Fraud Detection:

We implemented AI-driven risk modeling and fraud detection tools to analyze patterns and predict threats.

Outcome

Enhanced fraud detection rates by 45% and minimized false positives through real-time data analysis.

Personalized Services Through Digital Identities:

We built an AI powered framework for creating and managing digital identities, enabling personalized client offers and interactions.

Outcome

Delivered tailored services, improving client satisfaction and loyalty.

Process Automation and Emergency IVR:

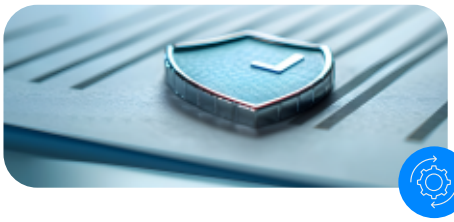
We also introduced intelligent process automation to optimize workflows and deployed an AI-powered emergency IVR for faster issue resolution.

Outcome

Reduced operational bottlenecks, improving scalability and response times.

Key Outcomes

Enhanced Operational Efficiency: Achieved real-time compliance tracking and reduced manual reporting efforts by 50%.



Improved Risk Mitigation: Enhanced fraud detection rates by 45% and minimized false positives through real-time data analysis.

Data-Driven Decision-Making: Predictive insights empowered the firm to make strategic lending and investment decisions.

Galent's AI-powered solutions transformed the client's operations and strengthened its position as an innovator in the asset servicing industry.

Client Testimonial

"Galent's AI-driven solutions have been a game-changer for our operations. From automating complex processes like compliance monitoring and report generation to enhancing fraud detection and risk management, their expertise has enabled us to streamline workflows and deliver unparalleled service to our clients."

Want to know more?

Visit our website to explore how Galent is driving innovation with **AI-powered solutions.**

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Partner with Galent

Galent is an AI-native digital engineering firm that offers practical and business outcome-based services. It integrates digital engineering, workforce services, and consulting into a unified, enterprise-ready solution. See how at www.galent.com or follow us **@galenthq**

Partner with us to unlock AI's potential for your organization. Contact us at **info@galent.com** or scan the QR code to connect with us directly.

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